

**NOTIFICATION**

In the interest of public service, the Governor of Nagaland is pleased to launch the Janani Shishu Suraksha Karyakram (JSSK), wherein all Pregnant Women and Sick Newborns upto 30 (thirty) days after birth are entitled to **Free health care services** in all Public Health Institutions with immediate effect.

**The entitlement for Pregnant Women:**

1. Free and zero expense Delivery and Caesarean Section.
2. Free Essential Drugs and Consumables.
3. Free Essential Diagnostics.
4. Free Diet during stay in the health institution.
5. Free provision of safe blood (Wherever Blood Banks/Blood storage unit exist).
6. Referral Transport Assistance from home to **nearest** health Institution providing the relevant services.
7. Referral Transport Assistance between facilities to nearest health Institution providing the relevant services in case of referral .
8. Referral Transport Assistance for Drop Back from health Institution to Home after 48 hours stay.
9. Exemption from all kinds of User Charges.

**The entitlement for Sick Newborns till 30 (thirty) days after birth:**

1. Free and zero expense treatment.
2. Free Essential Drugs and Consumables.
3. Free Essential Diagnostics.
4. Free provision of safe blood (Wherever Blood Banks/Blood storage unit exist)..
5. Referral Transport Assistance from home to **nearest** health Institution providing the relevant services.
6. Referral Transport Assistance between facilities to nearest health Institution providing the relevant services in case of referral .
7. Referral Transport Assistance for Drop Back from health Institution to Home after 48 hours stay.
8. Exemption from all kinds of User Charges.

The following measures are instituted as a Grievance Redressal Mechanism:

1. Help Desk and Suggestion/Complaint Boxes set up in all government health facilities.
2. Prominent display of the names, address, contact numbers, email etc of Grievance Redressal Authority in all government health facilities.
3. Grievance Redressal Authority/Nodal Officers:
  - a. The Joint Director (RCH-MH) as the State Nodal Officer.
  - b. The Deputy Chief Medical Officer as the District Nodal Officer.
4. Action on the grievances to be taken within 2 (two) days and will be communicate to the complainants within the same timeframe.

Enclosed: **Guideline for Janani Shishu Suraksha Karyakram (JSSK)**



( MENUKHOL JOHN )

Commr. & Secretary to the Govt. of Nagaland.

No:NRHM/NL/12/JSSK/2011-12

Dated Kohima, the 14<sup>th</sup> May, 2012.

Copy to :-

1. To ACS to Chief Minister, Nagaland, Kohima.
2. PPS to Minister, H&FW Nagaland, Kohima.
3. Secretary to Ministry of H&FW, GOI Nirman Bhavan, New Delhi.
4. All PPS to Ministers/Parliamentary Secretaries. Nagaland, Kohima.
5. ACS to Development Commissioner, Nagaland, Kohima.
6. ACS to Commissioner, Nagaland, Kohima.
7. All Principal Secretaries/Commr. & Secretaries/Secretaries, Nagaland, Kohima.
8. All Head of Departments.
9. Principal Director, H&FW Nagaland, Kohima.
10. Mission Director, NHRM Nagaland, Kohima.
11. All Chief Medical Officers, Nagaland, Kohima.
12. All Medical Superintendents Nagaland, Kohima.
13. Field Coordinator, MSF, District Hospital, Mon.
14. Office copy.



( MENUKHOL JOHN )

Commr. & Secretary to the Govt. of Nagaland.

No:NRHM/NL/12/JSSK/2011-12

Dated Kohima, the 14<sup>th</sup> May, 2012.

**NOTIFICATION**

As a measure to fulfill the goal for Health For All, the Governor of Nagaland in the interest of public service, is pleased to exempt from all kinds of User Charges for all Pregnant Women and Sick newborns till 30 (thirty) days after birth in all Public health Institutions with immediate effect.

**Exemption of User's fee for Pregnant Women:**

1. Delivery and Caesarean Section.
2. Essential Drugs and Consumables.
3. Essential Diagnostics.
4. Diet during stay in the health institution.
5. Provision of safe blood.
6. Referral Transport Assistance from home to nearest health Institution providing the relevant services.
7. Referral Transport Assistance between facilities to nearest health Institution providing the relevant services in case of referral .
8. Referral Transport Assistance for Drop Back from health Institution to Home after 48 hours stay.

**Exemption of User's fee for Sick Newborns till 30 (thirty) days after birth:**

1. Treatment.
2. Essential Drugs and Consumables.
3. Essential Diagnostics.
4. Provision of safe blood.
5. Referral Transport Assistance from home to nearest health Institution providing the relevant services.
6. Referral Transport Assistance from one facility to nearest health Institution providing the relevant services in case of referral .
7. Referral Transport Assistance for Drop Back from health Institution to Home after 48 hours stay.

  
14.5.12  
( MENUKHOL JOHN )

Commr. & Secretary to the Govt. of Nagaland.

No:NRHM/NL/12/JSSK/2011-12

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