



Government of Nagaland
State Health Society
National Health Mission



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Dated, Kohima.....6/2.16.....

NO.NHM/MED-EQUIP/1/2015-16 /9199

The participative firms in the bidding for tender **NO.NHM/MED-EQUIP/1/2015-16 for Hiring of Service Provider for Biomedical Equipment Maintenance** are **Faber Sindoori Management Services Private Limited, Chennai & Medicit Healthcare Services Private Limited, Hyderabad.**
And on opening of the technical bid on 5th Feb '16, some documents are found incomplete from both the two firms.

A) Faber Sindoori Management Services Private Limited, Chennai


The required/incomplete documents are:

1. Documents on the service provided for the year 2014-15 under Hospital wise under Format 10 :Information Regarding Bidder
2. Copy of the corrigendum signed
3. Documents on Apollo Chennai agreement to Faber Sindoori Services from 2012-13,2013-14
4. Documents on Apollo Kolkata agreement to Faber Sindoori Services from 2012-13,2013-14
5. Documents of existence of call center

B) Medicit Healthcare Services Private Limited, Hyderabad

The required/incomplete documents are:

1. Documents on Medicit Hospital (300 bedded)
2. Documents whether Share Medical Care & Medicit Hospital are the same or not
3. Documents regarding the scope of services for Share Medical Care (700 bedded)
4. Documents regarding the scope of services for Medicit Hospital (300 bedded)
5. Document on the duration of agreement between Medicit Health Care Services & Medicit Hospital (300 bedded)
6. Copy of the corrigendum signed
7. Document on the Section 7: Checklist of bidders
8. Copy of the RFP document signed
9. Declaration on the evidence of existence of a centralized call center of capacity adequate to meet the complaints from the number of facilities.
10. Documents on the average no of calls expected to receive by the call center facility.
11. Documents on the project undertaking that it will equip its trained Biomedical/Clinical engineering human resource with required vehicles to reach out to sites as well as vehicles to carry tools and equipment to and from the site. And also to ensure that no equipment is transferred across health facilities to meet requirements at random as this could disturb patient care and planning at a given facility.


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