

**Clarification sought by different agencies**

**Request for Expression of Interest for Hiring an Agency to provide Consultancy & Associated services for State-wide Integrated Health Management Information System in the Department of Health & Family Welfare, Government of Nagaland, Under Nagaland Health Project**

<b>S.No</b>	<b>Clarification requested for</b>	<b>Clarification to the point</b>
1	Last date of Submission of EOI	<b>29<sup>th</sup> June'2018 at 11:30 AM</b> Firm can submit the soft copies through project mail / online submission before deadline and hard copies dated no later than the deadline date & time should be courier to our office address duly signed and stamped.
2	A consultant will be selected in accordance with QCBS method set out in the consultant Guidelines: There is no clarity on how the response to the request to EOI will be evaluated. We requested for clarification on this. Please share the scoring matrix and also the weightage allotted to each criteria.	Refer to REoI, Page 2: Short listing criteria and Page 9 & 10 : Team composition and qualification of the firm.
3	IT Infrastructure: Is the procurement of IT infrastructure falls under the scope.	Yes! Infrastructure Specification required to implement the state-wide integrated health management information system to be provided by the firm during EOI submission. Quantity required will be determine after gap analysis by the consulting firm and approved by the client.
4	Training: Is there is any minimum number of training to be given? Can the training be in the mode of 'Train the Trainer'	Yes! Training of the trainers mode
5	Consultant may associate with other firms in the form of a Joint venture or a sub consultancy to enhance their qualifications: How many consortiums is allowed? How many sub contractor is allowed?	1 prime contractor & 1 sub-contractor.
6	Technical Team and expertise available with the organisation, I.e. IT infrastructure design & development, domain specification(SCM, FMS, HRIS, HMIS, etc) and use to open source software: Do we need to show case only the open source expertise.	Detail of technical team and expertise include open source expertise available with the organisation to be provided during EOI Submission
7	This will result into a central repository of data for entire health sector of the state: Can we assume that there will be internet connection in all the district hospital, institute, PHCs?	No
8	Facility Coding public health facilities involving GIS mapping of office, institutions and health care facilities along with their one time data collection on location: Will it be provided by the client	The consulting firm need to carry out the activity
9	Physical verification of employees posted in different offices: Will it be provided by the consulting team?	The consulting firm need to be carry out the activity
10	Open source Software: The software shall be developed in open source platform. Is it mandatory to use open source?	Yes
11	The system shall be maintained on cloud provided by the firm for first two years of rollout. Will this provided by consulting firm?	Yes

12	Helpdesk to assist user in resolving their problems: Will this centralised helpdesk facility?	Yes! Based on the HQ: Directorate of Health & Family Welfare building
13	Data Migration: Do we need to migrate any existing data? If yes what is the volume.	Yes! Data from all National Health information system and any other data desired by the client
14	The firm should be financially sound having good reputation with sound track record of successful implementation of assignment with the government, public sector undertaking, or private partners: What information should be provided to support criteria.	Refer to REoI, Page 2: Short listing criteria and Page 9 & 10 : Team composition and qualification of the firm
15	The firm should have technology, equipment and manpower to carry out this assignment : Self –declaration on this is sufficient? Is there is any format for this ?	Refer to REoI, Page 2: Short listing criteria and Page 9 & 10 : Team composition and qualification of the firm
16	Staff with command in English both written and oral: Whether candidate declaration as part of CV will be sufficient for this or HR certification is required	CV will Suffice.
17	Relevant testimonials provided by the firms: Is it similar of relevant experience?	Yes
18	Soundness and applicability of the proposal: What Information and supporting to be provided for this criteria	Refer to REoI, Page 2: Short listing criteria and Page 9 & 10 : Team composition and qualification of the firm